



POWERED BY
TOPTRACER RANGE™

Norfolk Premier Golf

TERMS AND CONDITIONS:

These are the terms and conditions for booking tee times using our booking facility.

Payment

To book a tee time online you will have to enter your credit or debit card details using our secure on-line payment process.

To book a tee time over the phone or in store, full payment must be made at the time of booking, Tee times cannot be guaranteed without full payment.

When you turn up for your round of golf, you should report to the pro shop before beginning your round. If the pro shop is closed, you should call in after your round is complete.

Cancellation/Refund Policy

Payment for cancellations made more than 24 hours' notice will be transferred to a future booking. Cancellations with less than 24 hours' notice or 'no-shows' are fully chargeable. Please note that all payments made for green fees are non-refundable.

Course Closed

If you are unable to play your round of golf due to the course being closed (e.g. bad weather), no charge will be made to your credit/debit card.

Range Cards & Store Vouchers

Range cards and store vouchers with any outstanding balance is not eligible for a refund. We reserve the right to remove funds off a range card if management feel necessary. Range Card balances do not have an expiry date, store vouchers must be used within 1 year of original purchase, after which they are deemed invalid. Replacement Range Cards will be subject to a £5 replacement fee charge unless the minimum of a £30 top up is completed at the time of a replacement issued. Store vouchers must be present at time of purchase, if the full balance is not redeemed a replacement voucher for the remaining balance may be issued. Lost store vouchers cannot be redeemed or replaced.

Dress Code

Normal golf dress code applies. T-shirts, cargo shorts and denim etc are permitted. Golf shoes are not essential but recommended as the golf course may become slippery at times. Spikes may be worn.

Privacy policy

Under the Data Protection Act, we have a legal duty to protect any information we collect from users of the Administrative Data Research Network.

Shop Returns Policy

You may return unused products in their original packaging and with the labels still attached within 30 days of receipt for a full store credit or exchange. Unfortunately, we are unable to accept the following goods for returns or store credit, unless they are deemed to be faulty. Packs of socks that have been split. Packs of gloves that have been split. Clothing where the label has been removed. Any clothing that has been worn. Goods can be examined as they would in store, but to obtain a full credit note or exchange you must not switch them on, start using them or install and input any data/software. The goods must be returned 'as new' and in their original packaging. Any goods which have been supplied according to your specification, or which are personalised or custom built. Second hand, ex-display or ex-demo goods unless they were delivered faulty. **Please Note:** We cannot accept returns for items not longer wanted, second hand or custom fit items unless they were delivered faulty. A credit note will be issued for faulty items only if a replacement can not be sourced from either ourselves or the manufacturer.